

Non-Discrimination Policy

It is the policy of A.B.L.E. to provide services to all persons without regard to race, color, national origin, sexual orientation, religion, sex, gender, age or (dis)ability. No person shall be excluded from participation in or denied the benefits of any service, or subject to discrimination due to any of the above listed factors.

Complaint Procedure

If you believe you have been denied a benefit of service because of your race, color, national origin, sexual orientation, religion, sex, age or disability, you may file a complaint of discrimination with the Non-Discrimination Officer, either verbally or in writing.

If you choose to file your complaint in writing, please include your name, address, telephone number and a brief description of what occurred which led you to believe you were discriminated against. In this way the appropriate person may respond to your complaint.

You may also file a Complaint of Discrimination by contacting either of the external agencies listed below.

> Department of Social Services Office of Civil Rights Post Office Box 1527 Jefferson City, MO 65102 573.751.9092 800.776-8014 800.877.6916 (TDD)

Department of Health and Human Services Office of Civil Rights 601 East 12th Street Kansas City, MO 64106 816.426.7277